

MyHealthMath (MHM) takes a layered approach to Cybersecurity and Compliance. We understand the importance our customers place on us to deliver reliable, secure capabilities in the insurance arena. Our strategy is modeled to be in front of and respond to any type of security threat while staying compliant. We follow policies supported by trainings, that keeps us up to date, ahead of cybersecurity threats and incidents with active monitoring, detection, containment, and response measures.

**Here are some of the actions MHM takes to help assure a secure experience:**

Starting with our choice of Microsoft Azure as our primary Cloud Solution Provider platform, MHM places reliance upon Microsoft's controls and the security of their environment. We leverage their attestation reports at the physical and Cloud infrastructure layers to review how things work, where there could be gaps, and how we can support our customers in the most secure affordable manner using this technology platform. We similarly place reliance upon their Platform as a Service components that MHM subscribes to (eg, M365 and Azure Data Factory.) Microsoft attests to their HIPAA, HITRUST, SOC2 and other compliance reports at the following website: <https://docs.microsoft.com/en-us/azure/compliance/>

MHM also partners with a dedicated third party Managed Service Provider for operations support. This is another example where MHM brings close attention to our service delivery from a cybersecurity perspective. We know end users require special attention and are one of the most common threats to organizations. Our HelpDesk for internal end-user support knows this too and we work with them to establish sound operational protocols. Our Managed Service Provider has a SOC 2 Type 2 Attestation.

Finally, MHM employs Defendify, a 3rd party Cybersecurity service provider whose program, services, and employee trainings ensure that MHM maintains a culture of cyber security that protects our company and our customer's data. Defendify provides the following relevant services: penetration scans; tracking employee ID security; scanning for security vulnerabilities and providing weekly reports; and providing employee trainings, security testing, and ongoing education.

**MyHealthMath follows HIPAA guidelines and regulations set forth in the HITECH Act of 2009. These rules are applied for the acquisition, storage, transmission, and destruction of data that MHM possess.**